

Singapore Flyer City Pass Terms of Use

1. CityTours is implementing this Singapore Flyer City Pass on behalf of Singapore Flyer. For any enquiries regarding the usage of this card, please contact:
CityTours (Tourist & Transit Hub, unit #01-05 at Singapore Flyer)
Tel: +65 6738 9897 / 6738 3338
Email: enquiry@citytours.sg
Website: www.singaporecitypass.com
2. Neither Singapore Flyer Pte Ltd, Adval Brand Group Pte, its employees nor its agents shall be liable for any loss or damage, directly or indirectly, howsoever arising, including, without limitation, any loss, damage, expense, cost, profit, goodwill, reputation, or any distress, inconvenience or anxiety, which may arise out of or in connection with your use of any of the Singapore Flyer Services (including but not limited to taking flights on the Singapore Flyer) or your access to any part of the Flyer or the Premises, or usage of the Singapore Flyer City Pass. By taking the flights on the Singapore Flyer, you agree to be bound by the Standard Terms and Conditions in <http://www.singaporeflyer.com/terms-conditions/>.
3. The Singapore Flyer City Pass is non-refundable. Any unused benefits at the time of expiry of the card will not be refundable or transferable to another card. No replacements or refunds are offered for lost or stolen Singapore Flyer City Pass(es). Singapore Flyer City Pass is valid for one time use at any participating attractions or venues.
4. The Singapore Flyer City Pass is only valid for use at selected attractions and venues in Singapore.
5. CityTours may at its absolute discretion refuse to sell to any person without assigning any reason whatsoever.
6. You shall purchase the Singapore Flyer City Pass only at authorized sales offices, sales outlets and sales channels. CityTours shall not be obliged to honor nor have any liabilities with regard to any Singapore Flyer City Pass purchased through unauthorized outlets or channels.
7. You shall check the condition of the Singapore Flyer City Pass upon purchase before leaving any sales outlets or sales channels and to bring to the attention of the sales attendant any invalid, damaged or faulty Singapore Flyer City Pass issued to you. CityTours shall not be obliged to replace any invalid, damaged or faulty Singapore Flyer City Pass not drawn to their attention at the time of issue.
8. You are required to show / tap your Singapore Flyer City Pass at the mentioned redemption counter of the attractions.
9. By purchasing online at www.singaporeflyer.com, you accept the collection modes made available to you.
10. You acknowledge and agree that CityTours is involved in the provision of goods and/or services, privileges, discounts, whatsoever offered by operators or merchants accepting the Singapore Flyer City Pass. CityTours shall not be liable in any way for any goods or services sold, rendered or provided by operators or merchants (including without limitation any defect, disruption, failure or unavailability of or relating to such goods or services, as the case may be) or for any other disputes concerning the goods or services, all of which shall be the sole responsibility of the operators or merchants concerned. CityTours shall not be responsible for any financial losses or any other loss or damage incurred arising from the use or unavailability of use of the Singapore Flyer City Pass.
11. We have taken all reasonable care in compiling the material on www.singaporeflyer.com and within the guide and arranging the benefits offered by the Singapore Flyer City Pass. However, you use this www.singaporeflyer.com, the guide and the Singapore Flyer City Pass at your own risk. To the extent permitted by law, we make no warranties about the accuracy or completeness of any material in this website or the guide or that the Singapore Flyer City Pass or the benefits offered by the Singapore Flyer City Pass will attain any particular service standards, be free of defects or be fit for any particular use. We limit our liability for warranties implied by statute or otherwise resupplying the relevant services. To the extent permitted by law, we disclaim all liability arising out of or consequent to your use of the Singapore Flyer City Pass or the guide. You indemnify us against any loss or damage suffered by us or any third party as a result of your use of the Singapore Flyer City Pass or the guide or breach of any of these terms and conditions.